## MEMDRANDUM

| DATE | May 30, 2017 |
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| то | Psychology Board Members |
| FROM | Liezel McCockran CE/Renewals Coordinator |
| SUBJECT | Agenda Item \#11-Continuing Education/Renewals Report |

## Continuing Education (CE) Audit/Renewals for Psychologists and Psychological Assistants Statistics:

Attached please find the following statistics (as of May 30, 2017):
A: CE Audits for January 2016 - April 2016
B: CE Audit Overview: Pass vs. Fail
C: Reasons for Not Passing the CE Audit: January 2016 - April 2016
D: Citations Issued for CE Deficiencies
E. Psychologist and Psychological Assistant Renewal Applications Processed: January 2017 - May 2017

Due to previous workload backlogs and a multi-month staff vacancy, staff is currently working on completing a backlog of 110 citations and the last completed CE Audit was for the month of April 2016. A plan is currently in place to resolve the CE citations and audit backlog and resume monthly CE audits by the September Board Meeting.

Additionally, the following items were requested at the February Board Meeting:

- A report on online vs. mailed in renewals
- Statistics on the number of pass/fail and number of citations issued over the last three (3) fiscal years
- Statistics on the pass/fail rate for $2^{\text {nd }}$ audits (i.e. licensees who have previously failed the CE Audit and are being audited a second time)

Due to the recent filling of the CE/Renewals Coordinator position at the Board, the abovementioned items are not included in this CE Report as staff time and workload did not allow for these items to be completed. These items will be included in the upcoming September Board Meeting Continuing Education Report.

## Action Requested:

These items are for information purposes only. No action requested.

Continuing Education Audits
January 2016 - April 2016

| Month | Total \# of Licensees Selected for Audit: | Passed: | \% <br> Passed: | \# Pending: | \% Pending: |  | $\begin{gathered} \text { \% } \\ \text { Failed: } \end{gathered}$ | Average Processing Time (Days): <br> (Initial Notices to Compliance Verification) | Date Audit Initiated: | Date Audit Concluded: | Initiation to Conclusion (Days): | \# of 2nd Notification Required: | \% <br> Required 2nd Notification: |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| January | 69 | 57 | 82.61\% | 0 | 0.00\% | 12 | 17.39\% | 28.59 | 10/14/2016 | 1/4/2017 | 82 | 18 | 26.09\% |
| February | 62 | 51 | 82.26\% | 0 | 0.00\% | 11 | 17.74\% | 26.7 | 10/14/2016 | 12/13/2016 | 60 | 10 | 16.13\% |
| March | 76 | 63 | 82.89\% | 0 | 0.00\% | 13 | 17.11\% | 45.8 | 12/20/2016 | 2/23/2017 | 65 | 22 | 28.95\% |
| April | 66 | 50 | 75.76\% | 0 | 0.00\% | 16 | 24.24\% | 65.7 | 12/20/2016 | 5/30/2017 | 161 | 15 | 22.73\% |
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| Totals: | 273 | 221 | 80.95\% | 0 | 0.00\% | 52 | 19.05\% | 41.7 |  |  |  |  |  |


| Total <br> Audited | Total <br> Passed | Total <br> Failed | Total <br> Pending |
| ---: | ---: | ---: | ---: |
| 273 | 221 | 52 | 0 |
|  | $80.95 \%$ | $19.05 \%$ | $0.00 \%$ |

## CE Audit Overview: Pass vs. Fail January through April 2016



The total number of licensees selected for audit from January 2016 - April 2016 is 275 . Out of those, 221 ( $80.95 \%$ ) have passed and 52 (19.05\%) have failed.

## Reasons for Not Passing the CE Audit:

January 2016 - April 2016

|  | January | February | March | April | TOTALS |
| :--- | :---: | :---: | :---: | :---: | :---: |
| No response | 3 | 0 | 3 | 2 | 8 |
| No approval | 1 | 2 | 3 | 1 | 7 |
| Short live hours | 3 | 2 | 0 | 1 | 6 |
| Short total hours | 2 | 2 | 3 | 7 | 14 |
| Already used for previous cycle | 0 | 4 | 0 | 0 | 4 |
| Hours outside of cycle | 3 | 1 | 4 | 3 | 11 |
| Duplicative courses submitted | 0 | 0 | 0 | 2 | 2 |
| Already used for probation | 0 | 0 | 0 | 0 | 0 |
| TOTALS | 12 | 11 | 13 | 16 |  |



## Citations Issued for Continuing Education Deficiencies

Date Range Reported:
1/26/2017-5/26/2017
Total \# of Citations Issued: 25

| Cause for Citation (Violation): | $\#$ | $\%$ |
| :---: | :---: | :---: |
| Insufficient Total Hours: | 15 | $60.00 \%$ |
| Insufficient "Live" Hours: | 9 | $36.00 \%$ |
| No Documents Submitted: | 1 | $4.00 \%$ |


| Abatement/Compliance Status: | $\#$ | $\%$ |
| :--- | :---: | :---: |
| Violation Abated: | 7 | $28.00 \%$ |
| Pending Abatement/Compliance: | 18 | $72.00 \%$ |

## Cause for Citation

25 Citations Issued


## Definitions:

Live: As compared to "independent learning," where the instructor and student are not in direct visual or auditory contact. A minimum of nine (9) "live" hours are required per renewal cycle.

Abatement: Licensee has submitted documentation to come into compliance with the continuing education requirements.

