

## CREDENTIALS AND LICENSING STRATEGIC PLAN PROGRESS REPORT

<b>L-1 Ensure accurate and timely processing of all applications.</b>
<b>Monitor weekly licensing reports to address any potential backlog, ensuring Board processing timelines remain within mandated requirements.</b>
September 2009: Ongoing
November 2009: Ongoing
February 2010:
<b>L-3 Clearly communicate the required qualifications for licensure through publications, web updates and outreach.</b>
<b>Develop outreach programs for Board members or Executive Staff to speak at schools and professional associations regarding qualifications and advantages of licensure.</b>
September 2009: Ongoing
November 2009: Visited Marina Counseling Center on 01/11/2010
February 2010:
<b>Develop and maintain informational brochures about licensure.</b>
September 2009: Ongoing
November 2009: Ongoing
February 2010:
<b>Attend relevant conferences regularly, returning to the Board with information concerning advances in national trends, technology and licensing updates.</b>
September 2009: Ongoing
November 2009: Ongoing
February 2010:
<b>Monitor weekly statistics report in order to ensure timely web updates.</b>
September 2009: Ongoing
November 2009: Ongoing
February 2010:
<b>Maximize use of most current and available DCA information technology to provide secure and applicant-friendly upgrades for licensing, verification and processing.</b>
September 2009: Ongoing
November 2009: Ongoing
February 2010:

