NON-COMPLIANCE RATES NOVEMBER 2011

torrowar rvo	n-Compliance Ra	tes - H	io conoci	l Perspe																					
	Report Dates	%	%	%	%	%	%	%	%	%	%	Apr-11	%	May-11	%	Jun-11	%	Jul-11	%	Aug-11	%	Sep-11	%	Oct-11	%
License	Monthly	06/10	07/10	08/10	09/10	10/10	11/10	12/10	01/11	02/11	03/11		04/11		05/11		06/11		07/11		08/11		09/11		10/11
Renewal	Renewal																								-
Period	Count																								
Jun-09	536	4%	4%	4%	4%	4%	4%	4%	3%	3%	3%	18	3%	16	3%	16	3%	14	3%	13	2%	13	2%		0%
Jul-09	608	4%	3%	3%	3%	3%	3%	3%	3%	3%	3%	18	3%	18	3%	18	3%	16	3%	14	2%	14	2%	13	2%
Aug-09	674	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	_10	1%	10	1%	10	1%	10	1%	10	1%	5	1%	5	1%
Sep-09	582	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	20	3%	20	3%	19	3%	19	3%	18	3%	18	3%	13	2%
Oct-09	616	4%	4%	3%	3%	3%	3%	3%	3%	3%	3%	20	3%	20	3%	20	3%	20	3%	20	3%	20	3%	17	3%
Nov-09	598	8%	3%	2%	2%	2%	2%	2%	2%	2%	2%	12	2%	12	2%	12	2%	12	2%	12	2%	11	2%	11	2%
Dec-09	609	10%	4%	3%	3%	3%	3%	3%	3%	3%	3%	17	3%	17	3%	17	3%	17	3%	17	3%	17	3%	17	3%
Jan-10	604	17%	8%	7%	6%	5%	5%	5%	5%	5%	5%	30	5%	30	5%	30	5%	29	5%	29	5%	29	5%	29	5%
Feb-10	516	18%	9%	7%	6%	6%	6%	6%	6%	6%	5%	28	5%	28	5%	28	5%	28	5%	27	5%	27	5%	27	5%
Mar-10	644	18%	13%	6%	4%	3%	2%	2%	2%	2%	2%	13	2%	13	2%	13	2%	13	2%	13	2%	12	2%	11	2%
Apr-10	582		14%	14%	13%	13%	8%	5%	3%	3%	3%	16	3%	16	3%	16	3%	15	3%	15	3%	15	3%	15	3%
May-10	628			13%	12%	12%	6%	4%	3%	3%	3%	16	3%	16	3%	16	3%	16	3%	16	3%	16	3%	16	3%
Jun-10	665				17%	15%	7%	4%	3%	3%	3%	18	3%	18	3%	18	3%	18	3%	18	3%	18	3%	18	3%
Jul-10	734					14%	12%	11%	11%	6%	4%	22	3%	22	3%	22	3%	23	3%	23	3%	23	3%	23	3%
Aug-10	631						12%	12%	11%	5%	4%	19	3%	18	3%	18	3%	18	3%	18	3%	18	3%	18	3%
Sep-10	632							15%	14%	7%	5%	22	3%	21	3%	20	3%	20	3%	21	3%	20	3%	20	3%
Oct-10	660		775						13%	8%	5%	26	4%	20	3%	20	3%	20	3%	20	3%	18	3%	18	3%
Nov-10	578									10%	9%	20	3%	10	2%	8	1%	7	1%	7	1%	7	1%	7	1%
Dec-10	584										11%	65	11%	62	11%	61	10%	60	10%	49	8%	26	4%	16	3%
Jan-11	567											81	14%	40	7%	31	5%	21	4%	18	3%	17	3%	14	2%
Feb-11	567												-	33	6%	21	4%	12	2%	9	2%	7	1%	6	1%
Mar-11	571															32	6%	15	3%	13	2%	10	2%	9	2%
Apr-11	602																	60	10%	23	4%	19	3%	17	3%
May-11	1202																			29	2%	16	1%	13	1%
Jun-11	1130	W.53							(TILLE)	100			PU!								-	34	3%	26	2%
Jul-11	1299									1												- 10	-	59	5%