

## ENFORCEMENT COMMITTEE STRATEGIC PLAN PROGRESS REPORT

<p><b>ENF-1 Ensure timely and accurate responses to complaints.</b></p> <p><b>Manage each stage of the complaint process within mandated timeframes.</b></p> <p>August 2011: The Board reviewed year end statistics and annual Performance Measures. February 2012: The Board reviewed statistics and Performance Measures to date.</p>
<p><b>Notify complainants in a timely manner of each significant stage in the administrative process (i.e. complaint received, investigation initiated, case closure, transmittal to DAG, Accusation filed, decision rendered).</b></p> <p>Completed</p>
<p><b>ENF - 2 Continue Probation Monitoring Program.</b></p> <p><b>Ensure that a Board representative meets with new probationers within 30 days of the effective date to fully explain the terms of probation.</b></p> <p>Completed</p>
<p><b>Ensure that all active probationers are interviewed each year to confirm compliance with all terms of probation.</b></p> <p>Completed</p>
<p><b>ENF- 3 - Review and monitor Expert Reviewer Program.</b></p> <p><b>Assess Expert Reviewer Program for validity, training requirements, and quality.</b></p> <p>Ongoing</p>
<p><b>Ensure at least one Expert Reviewer training session per calendar year in both Northern and Southern California.</b></p> <p>Ongoing</p>
<p><b>Maintain an updated Expert Reviewer matrix incorporating the new contracting process.</b></p> <p>Completed</p>
<p><b>ENF- 4 Maintain disciplinary guidelines.</b></p> <p><b>Review and revise BOP disciplinary guidelines.</b></p> <p>February 2011: The Board adopted proposed changes to the Discipline Guidelines and directed staff to set the matter for public hearing. The proposed changes incorporate the Uniform Standards related to substance abusing licensees.</p>
<p><b>ENF- 5 Ensure transparency and equity in Board enforcement actions.</b></p> <p><b>Review and update enforcement policies and procedures on a regular basis.</b></p> <p>February 2012: The Board reviewed the Guidelines for Argument in Proceedings Before the Board and recommended changes.</p>
<p><b>Periodically report on cite and fine statistics to the BOP.</b></p> <p>Ongoing</p>
<p><b>Inform and educate psychologists, psychology faculty, internship training programs, students, and consumers about trends in enforcement complaints and disciplinary actions.</b></p> <p>Ongoing</p>