

CREDENTIALS AND LICENSING STRATEGIC PLAN PROGRESS REPORT

L-1 Ensure accurate and timely processing of all applications.
Monitor weekly licensing reports to address any potential backlog.
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
May 2010: Ongoing
August 2010: Weekly reports are provided to the Executive Officer to ensure timely processing of applications.
December 2010: Processing time frames for license applications are about 4 to 6 weeks. Registrations are taking about 1 to 2 weeks.
February 2011: Processing time frames for license applications are about 6 weeks and registration applications are taking about a week.
May 2011: Processing timeframes of license applications are about 10 weeks. For registered psychologist and psychological assistant applications are about 4 weeks.
August 2011: Processing timeframes of license applications are about 11 weeks. For registered psychologist and psychological assistant applications are about 4 to 6 weeks.
November 2011: Psychological Assistant and Registered Psychologist applications are up to date. Licensing applications are currently taking 14 weeks to process.
February 2012: Psychological Assistant and Registered Psychologist applications are about 4 weeks out. Licensing applications are currently taking 14 weeks to process.
June 2012: Psychological Assistant and Registered Psychologist applications are about 6 weeks out. Licensing applications are currently taking 14 weeks to process.
October 2012: Psychological Assistant applications are taking 5 weeks, Registered Psychologist applications are about 8 weeks out. Licensing applications are currently taking 13 weeks to process.
L-2 Review qualifications for licensure.
Ensure regulations concerning licensure are clear, properly defined, up to date and reflect current standards
May 2011: The committee is currently reviewing the SPE plan requirement of Section 1387 (b) (10 & 11)
August 2011: Staff completed changes for SPE plan requirement of Section 1387 (b) (10 & 11) and will present at the next Board meeting
November 2011: The Board approved changes for SPE plan of Section 1387 (b) 10 & 11 and Section 1387.4 of the California Code of Regulations.
February 2012: The Board decided that accrual of clinical research hours in mental health settings is allowed.
June 2012: Board approved regulation changes to Section 1387.4 of the CCR for Out of State Experience and Sections 1381.9 and 1397.67 of the CCR for Renewal of License
October 2012: In progress
L-3 Enhance communication for all applicant and consumer inquiries
Conduct survey to evaluate applicant satisfaction with licensing process
May 2011:
August 2011: Based on the 2010 and 2011 Satisfaction Survey, the overall satisfaction is excellent
November 2011: Overall applicants are satisfied with the work the Board provides.
February 2012: Overall applicants are satisfied with the work the Board provides. (Feedback from 7/2011 through 12/2011)
June 2012: Overall responses are still excellent. The Board also updated the BOP's website clarifying Licensing time frames.

October 2012: Applicants seems to have a positive experience once they make contact. Board requesting DCA internal Audit to investigate internal processes.
Monitor weekly statistics report in order to ensure timely web updates.
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
May 2010: Ongoing
August 2010: Licensing time frames are reported to the web team on a weekly basis. In addition, staff is working on updating licensing statistics posted on the website.
December 2010: Licensing statistics are updated on the BOP's website.
February 2011: Licensing statistics are current and posted on the BOP's website
May 2011: Licensing Statistics are current and posted on the BOP's website
August 2011: No report
November 2011: Licensing Statistics are posted on the BOP's Website
February 2012: Psychological Assistant and Registered Psychologist applications are about 4 weeks out. Licensing applications are currently taking 14 weeks to process.
June 2012: Psychological Assistant and Registered Psychologist applications are about 6 weeks out. Licensing applications are currently taking 14 weeks to process.
October 2012: On Going
Maximize use of most current and available DCA information technology to provide secure and applicant-friendly upgrades for licensing, verification and processing.
September 2009: Ongoing
November 2009: Ongoing
February 2010: In the process of automating fingerprint processing for applicants and licensees
May 2010: Ongoing
Agusut 2010: The automation of DOJ and FBI fingerprints became operational on June 2010. In addition, DCA's Breeze project is working on merging the existing antiquated systems and merging them into one integrated system.
December 2010: DCA Breeze Project is still ongoing.
February 2011: DCA Breeze Project is still ongoing
May 2011: DCA Breeze Project: In the process of completing business requirements.
August 2011: No current report.
November 2011: DCA Breeze Project is ongoing
February 2012 : DCA Breeze Project is ongoing
June 2012: DCA Breeze Project is still ongoing. Staff is currently performing User Acceptance Testing.
October 2012: Currently in the process of UAT testing. In addition, Board staff is receiving Breeze Training.
L-5 Ensure Competent oversight of supervised professional experience
Develop mechanism to establish standards regarding supervision and training
August 2011: In the process of revising the supervision regulations Section 1387 through 1387.7 of the CCR.
November 2011: No report
February 2012: No report
June 2012: Section 1387 through 1387.7 of the CCR has been approved and ready for noticing
October 2012: No report