

## EXAMINATION STRATEGIC PLAN PROGRESS REPORT

### **X-1 Monitor examination pass rates monthly.**

**Evaluate and report to the Board any trends or issues regarding the administration and statistical interpretations concerning EPPP, CPSE, and CPLEE passing rates and passing scores.**

September 2009: Ongoing

November 2009: Ongoing

February 2010: Ongoing

May 2010: Ongoing

August 2010: In the process of updating the 2010 Examination Statistics for the EPPP, CPSE and CPLEE.

December 2010: Examination Statistical Reports on the BOP's website are updated.

February 2011: January, February, March and April, 2011 Examination Statistics are up to date and posted on the BOP's website

May 2011: May and June 2011 Examination Statistics are up to date and posted on the BOP's website.

August 2011: July through September 2011 Examination Statistics are up to date and posted on the BOP's website.

November 2011: No report

February 2012: Board approved OPES' recommendation to revise the CPSE to a Laws and Ethics Exam only (California Psychology Laws and Regulations)

June 2012: Board approved Amendments to Section Examination Regulations, Title 16, CCR Sections 1388, 1388.6, 1389 and 1392

October 2012: No report

February 2013: No remarkable changes for the exams. Pass rate on the EPPP for first-time examinees is 74% as opposed to a 58% pass rate overall. The CPSE pass rate is about 80% and the CPLEE is 61%.

### **X-2 Utilize advances in computer technology for administering exams.**

**Work with examination vendors to administer and secure the Board's examination.**

September 2009: Ongoing

November 2009: Ongoing

February 2010: Working with PSI, Inc. to notify candidates of their eligibility of the CPSE or CPLEE via email.

May 2010: Ongoing

August 2010: Continue to work with the Department's Information Technology in automating eligibility notification for the CPSE and CPLEE

December 2010: CPSE and CPLEE candidates are notified of their eligibility via email since December 2010

February 2011: No current updates

May 2011: No current updates

August 2011: No current updates

November 2011: No report

February 2012: No report

June 2012: No report

October 2012: Delays in processing applications and Board requested Internal Audit of Licensing Process

February 2013: Breeze testing is still ongoing.

### **X-3 Develop and maintain up-to-date California Psychology Examinations.**

**Consult with the Office of Professional Examination Services (OPES) using their knowledge of testing to update examinations.**

May 2011: No report

August 2011: OPES conducted 2 audit workshops of the CPSE

November 2011: Invite a representative from OPES to discuss recommendations at the next Board meeting

February 2012: OPES completed the Board of Psychologist Validation Report on April 2012

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June 2012: No Report
October 2012: No Report
February 2013: This is a ongoing process of conducting SME workshops
<b>Coordinate with (OPES) to review content areas of the California Examinations, as they relate to or overlap similar content areas of the EPPP</b>
May 2011: OPES will be conducting an audit and occupational analysis of the CPSE for FY 2011/2012. The first workshop is scheduled for August 3&4, 2011. For more information on the workshops please contact Lavinia Snyder, Licensing and Registration Coordinator.
August 2011: OPES conducted 2 audit workshops of the CPSE for FY 2011/2012. OPES met with Board Staff on November 8, 2011 to discuss results of the audit.
November 2011: No report
February 2012: OPES completed the Board of Psychologist Validation Report on April 2012
June 2012: Board approved regulation changes in Articles 4 Examination from (CPSE to CPLEE)
October 2012: Board re-approved regulation changes in Articles 4 Examination from (CPSE to CPLEE)
February 2013: No report
<b>X-4 Update current examinations with content that is relevant to the practice of psychology.</b>
<b>Work with the Office of Professional Examination Services (OPES) to contribute to examination databases for the broad range of psychological disciplines and services.</b>
May 2011: OPES will be conducting an audit and occupational analysis of the CPSE for FY 2011/2012. The first workshop is scheduled for August 3&4, 2011. For more information on the workshops please contact Lavinia Snyder, Licensing and Registration Coordinator.
August 2011: No report
November 2011: No report
February 2012: The Board will conduct next fiscal year's workshops beginning August 2012
June 2012:CPL EE Exam Workshops are currently ongoing
October 2012:CPL EE Exam Workshops are still ongoing

## CREDENTIALS AND LICENSING STRATEGIC PLAN PROGRESS REPORT

### **L-1 Ensure accurate and timely processing of all applications.**

#### **Monitor weekly licensing reports to address any potential backlog.**

August 2011: Processing timeframes of license applications are about 11 weeks. For registered psychologist and psychological assistant applications are about 4 to 6 weeks.

November 2011: Psychological Assistant and Registered Psychologist applications are up to date. Licensing applications are currently taking 14 weeks to process.

February 2012: Psychological Assistant and Registered Psychologist applications are about 4 weeks out. Licensing applications are currently taking 14 weeks to process.

June 2012: Psychological Assistant and Registered Psychologist applications are about 6 weeks out. Licensing applications are currently taking 14 weeks to process.

October 2012: Psychological Assistant applications are taking 5 weeks, Registered Psychologist applications are about 8 weeks out. Licensing applications are currently taking 13 weeks to process.

February 2013: License applications are taking 15 weeks, Psychological assistant applications are about 4 weeks and Registered psychologist applications are current.

### **L-2 Review qualifications for licensure.**

#### **Ensure regulations concerning licensure are clear, properly defined, up to date and reflect current standards**

August 2011: Staff completed changes for SPE plan requirement of Section 1387 (b) (10 & 11) and will present at the next Board meeting

November 2011: The Board approved changes for SPE plan of Section 1387 (b) 10 & 11 and Section 1387.4 of the California Code of Regulations.

February 2012: The Board decided that accrual of clinical research hours in mental health settings is allowed.

June 2012: Board approved regulation changes to Section 1387.4 of the CCR for Out of State Experience and Sections 1381.9 and 1397.67 of the CCR for Renewal of License

October 2012: In progress

February 2013: In progress

### **L-3 Enhance communication for all applicant and consumer inquiries**

#### **Conduct survey to evaluate applicant satisfaction with licensing process**

August 2011: Based on the 2010 and 2011 Satisfaction Survey, the overall satisfaction is excellent

November 2011: Overall applicants are satisfied with the work the Board provides.

February 2012: Overall applicants are satisfied with the work the Board provides. (Feedback from 7/2011 through 12/2011)

June 2012: Overall responses are still excellent. The Board also updated the BOP's website clarifying Licensing time frames.

October 2012: Applicants seems to have a positive experience once they make contact. Board requesting DCA internal Audit to investigate internal processes.

February 2013: Overall rating is still excellent

#### **Monitor weekly statistics report in order to ensure timely web updates.**

August 2011: No report

November 2011: Licensing Statistics are posted on the BOP's Website

February 2012: Psychological Assistant and Registered Psychologist applications are about 4 weeks out. Licensing applications are currently taking 14 weeks to process.

June 2012: Psychological Assistant and Registered Psychologist applications are about 6 weeks out. Licensing applications are currently taking 14 weeks to process.

October 2012: Ongoing

February 2013: License applications are taking 15 weeks, Psychological assistant applications are about 4 weeks and Registered psychologist applications are current.

## CREDENTIALS AND LICENSING STRATEGIC PLAN PROGRESS REPORT

<b>Maximize use of most current and available DCA information technology to provide secure and applicant-friendly upgrades for licensing, verification and processing.</b>	
August 2011: No current report.	
November 2011: DCA Breeze Project is ongoing	
February 2012 : DCA Breeze Project is ongoing	
June 2012: DCA Breeze Project is still ongoing. Staff is currently performing User Acceptance Testing.	
October 2012: Currently in the process of UAT testing. In addition, Board staff is receiving Breeze Training.	
February 2013: Ongoing Breeze testing	
<b>L-5 Ensure Competent oversight of supervised professional experience</b>	
<b>Develop mechanism to establish standards regarding supervision and training</b>	
August 2011: In the process of revising the supervision regulations Section 1387 through 1387.7 of the CCR.	
November 2011: No report	
February 2012: No report	
June 2012: Section 1387 through 1387.7 of the CCR has been approved and ready for noticing	
October 2012: No report	