## SB 304 (Price) – Healing Arts: Boards

# Introduced February 15, 2013, Amended April 24, 2013

This bill would make various changes to the Medical Practice Act and to the Medical Board of California (MBC).

#### Background

Under current law, the Medical Board of California licenses and regulates the conduct of physicians and surgeons. State law includes requirements on the practice of medicine by physicians and surgeons, the regulatory procedures of the Medical Board, and requirements for the investigation of physicians and surgeons by the Medical Board. The Medical Board is authorized to investigate physicians and surgeons for violations of the law or other licensing requirements. Current law authorizes a vertical enforcement and prosecution model for such cases, under which staff of the Medical Board work with staff from the Department of Justice to investigate and prosecute allegations against physicians and surgeons.

This bill is one of six "sunset review bills" authored by the Chair of the Senate Business, Professions and Economic Development Committee (Committee). Unless legislation is carried this year to extend the sunset dates for the MBC and its Executive Director they will be repealed on January 1, 2014. This bill makes a number of legislative changes recommended by the MBC as well as recommendations made in the Committee's Background/Issue Papers.

Specifically, this bill would make several changes to the responsibilities and processes of the Medical Board of California. In particular, the bill would transfer all staff currently performing investigations of physicians, and other specified health-care boards (which includes the Board of Psychology), from the Medical Board to the Department of Justice.

Existing law established the Health Quality Enforcement Section (HQES) within the Department of Justice (DOJ) whose primary responsibility is to investigate and prosecute proceedings against licensees and applicants of the MBC and other specified health-care boards (GC §12529).

Existing law requires that all complaints or relevant information concerning licensees that are within the jurisdiction of the MBC, the California Board of Podiatric Medicine, or the Board of Psychology, be made available to the HQES (GC §12529.5).

Existing law established a vertical enforcement and prosecution model for cases before the MBC.

The Board of Psychology (Board) currently utilizes the Medical Board of California (MBC) for investigation of its enforcement cases. The Board uses vertical enforcement (VE) on a case-by-case basis. The portions of this bill that are relevant to the Board of Psychology are as follows:

## Transfer of Investigators to the Department of Justice (DOJ)

<u>Background:</u> SB 231 (Figueroa, Chapter 674, Statutes of 2005) created and established a (VE) pilot program to handle MBC investigations and prosecutions. VE pairs MBC investigators and Health Quality Enforcement Section (HQES) prosecutors from the Attorney General's (AG's) office from the beginning of an investigation to the conclusion of any legal proceedings. The VE program has been operational since 2006.

As originally recommended by the MBC Enforcement Monitor in 2005, and initially drafted in SB 231, the VE program would have transferred the MBC's investigators to the HQES in the AG's office. This would have placed the investigator and prosecutor in the same office under the same agency, a practice, as is done in numerous other law enforcement shops throughout the country. Very late in the legislative process the transfer of investigators was taken out of the bill, but the bill with the amendments transferring the board investigators to DOJ had received support from both the MBC and the California Medical Association.

The impetus to revisit the issue of transferring investigators to the AG's office comes from the clear need to improve the enforcement activities and results in MBC enforcement cases. The case for changes in the MBC's enforcement processes has been further made by events such as the 2012, Los Angeles Times series "Dying For Relief" which was the outcome of an intensive review of the epidemic of prescription drug-related deaths in our Southern California counties. That investigation revealed cases where doctors had 3 or more patients who had died of drug overdoses who continued to practice, while being investigated by the MBC. Other doctors continued to have clean records with the MBC, according to the Times.

On April 1, 2013, the Authors of this bill, Senator Price and Assembly member Gordon, sent a letter calling upon the MBC to take a more proactive approach to its consumer protection mission, including its enforcement operations, and suggesting that strong consideration should be given to taking steps to further align MBC's investigators with prosecutors. The Committee recommends transferring the investigatory operations from the MBC to the HQES in the AG's office as a good initial start to proactively addressing enforcement issues.

The Committee staff also recommends continuing the VE program, removing the sunset provisions, thereby making VE a permanent program. In addition, the Committee stated that further ways should be explored to improve the collaborative relationship between investigators and prosecutors to improve the effectiveness of the MBC enforcement program.

# **Continuation of Vertical Enforcement Prosecution (VE)**

<u>Background:</u> In 2005, SB 231 (Figueroa, Chapter 674, Statutes of 2005) created a pilot program establishing a vertical prosecution model, also known as vertical enforcement (VE) program to handle MBC investigations and prosecutions. VE requires Board investigators and Attorney General (AG) Health Quality Enforcement Section (HQES) prosecutors to work together from the beginning of an investigation to the conclusion of legal proceedings. The MBC and the HQES have used the VE program since 2006,

and a number of modifications have been made since its inception to make the program more efficient.

In 2010, VE was extensively studied by Benjamin Frank, LLC. The report, titled Medical Board of California - Program Evaluation made several conclusions, including that the insertion of DAGs into the investigative process did not translate into more positive disciplinary outcomes or a decrease in investigation completion times, and recommended scaling back and optimizing DAG involvement in investigations. The AG's Office took great exception to certain portions of the report, namely the cost of VE in the investigation phase of the case and that greater DAG involvement under the VE model has not translated into greater public protection.

The MBC states that although the investigation timelines have shortened, it is unknown if this is due to VE or if it is due to increased efficiencies in enforcement processes and procedures in general. In order to more fully determine the level of success of the VE program, the MBC and the AG have engaged in discussions of the accumulated data from the VE cases. At this time, the analysis of the VE program by the MBC and the AG has not been fully completed. The Committee anticipates greater detail to be furnished by the Board and the AG's office later in 2013.

The Committee staff strongly recommends that the VE program should continue and further ways should be explored to make the collaborative relationship between investigators and prosecutors more effective to carrying out a vigorous enforcement process to protect the public.

The bill would delete the sunset on the vertical enforcement and prosecution program. In addition, specific provisions of the bill would:

- Repeal the authority of the Medical Board to approve equivalent certification boards;
- Require licensees to provide email addresses to the Medical Board;
- Clarify that licensees must pass all parts of USMLE licensing exams;
- Limit the requirement for review of reports by a medical expert, under certain circumstances;
- Authorize the Medical Board to issue a notification to cease practice to a licensee who fails to comply with an order related to an examination required of the licensee:
- Provide that the prohibition on the corporate practice of medicine does not apply to medical residents:
- Clarify the requirements for midwife training;
- Make certain authorities of the Medical Board relating to Registered Dispensing Opticians subject to Legislative Review;
- Make other changes to Medical Board procedures and authorities.

#### **Fiscal Impact:**

According to the Senate Appropriations Committee, this bill will require:

- Ongoing costs up to \$1.8 million per year for investigations, based on differences in employee classifications between the Medical Board and the Department of Justice (Contingent Fund of the Medical Board of California).
- Increased costs of about \$1.1 million per year for additional support staff at the Department of Justice (Contingent Fund of the Medical Board of California). The Department indicates that it currently does not have some of the Medical Board's technical expertise and therefore the Department would need to add some additional staff to provide technical expertise to investigators.
- Ongoing costs of about \$2.5 million per year for the continued operation of the vertical enforcement program by the Department of Justice (Contingent Fund of the Medical Board of California). A report commissioned by the Medical Board indicates that eight investigator and ten attorney positions have been authorized to support this program.

# **Senate Appropriations Committee Staff Comments:**

Most of the changes made in this bill will have minor fiscal impacts on the Medical Board.

There will be a fiscal impact from shifting investigatory positions from the Medical Board to the Department of Justice. Because there are salary differences between the personnel classifications used by the Medical Board and the Department of Justice for generally similar positions, there is an anticipated increase in costs from shifting positions between the agencies. For example, the Medical Board employs 76 investigators with a top step salary of \$68,000 per year. The equivalent Department of Justice classification is a special agent position, with an top step salary of \$88,000. The cost estimate above assumes that all positions are paid at the top step salary. In reality, the actual increase in costs will depend on individual salaries.

The only costs that may be incurred by a local agency relate to crimes and infractions. Under the California Constitution, such costs are not reimbursable by the state.

SUPPORT: (Verified 5/24/13)

Center for Public Interest Law

OPPOSITION: (Verified 5/24/13)

American Board of Cosmetic Surgery California Academy of Cosmetic Surgery Department of Finance

# AMENDED IN SENATE APRIL 24, 2013 AMENDED IN SENATE APRIL 16, 2013

# SENATE BILL

No. 304

#### **Introduced by Senator Price**

(Principal coauthor: Assembly Member Gordon)

February 15, 2013

An act to amend Sections 651, 2021, 2177, 2220.08, 2225.5, 2334, 2514, and 2569 of, and to add Sections 2291.5 and 2403 to, the Business and Professions Code, and to amend Sections—11529, 12529.6, 11529 and 12529.7 of, and to amend and repeal Sections 12529 and 12529.5 of, the Government Code, relating to healing arts.

#### LEGISLATIVE COUNSEL'S DIGEST

SB 304, as amended, Price. Healing arts: boards.

Existing law makes it unlawful for a healing arts practitioner to disseminate, or cause to be disseminated, any form of public communication containing a false, fraudulent, misleading, or deceptive statement, claim, or image for the purpose of, or likely to induce, the rendering of professional services or furnishing of products in connection with the professional practice or business for which he or she is licensed. Existing law provides for the licensure of physicians and surgeons by the Medical Board of California. Existing law prohibits a physician and surgeon's advertisements from including a statement that he or she is certified or eligible for certification by a private or public board or parent association, including a multidisciplinary board or association, as defined, unless that board or association meets at least one of several standards, including being a board or association with equivalent requirements approved by that physician and surgeon's licensing board. A violation of these requirements is a crime.

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This bill would limit the application of that exception to a board or association with equivalent requirements approved by that physician and surgeon's licensing board prior to January 1, 2014. The bill would establish that the exception continues to apply to a multidisciplinary board or association approved by the Medical Board of California prior to January 1, 2014.

Because the bill would specify additional provisions regarding the advertising practices of healing art practitioners, the violation of which would be a crime, it would impose a state-mandated local program.

Existing law authorizes the Medical Board of California, if it publishes a directory, as specified, to require persons licensed, as specified, to furnish specified information to the board for purposes of compiling the directory.

This bill would require that an applicant and licensee who has an electronic mail address report to the board that electronic mail address no later than July 1, 2014. The bill would provide that the electronic mail address is to be considered confidential, as specified.

Existing law requires an applicant for a physician and surgeon's certificate to obtain a passing score on step Step 3 of the United States Medical Licensing Examination with not more than 4 attempts, subject to an exception.

This bill would require an applicant to have obtained a passing score on all parts of that examination with not more than 4 attempts, subject to the exception.

Existing law requires that a complaint, with exceptions, received by the board determined to involve quality of care, before referral to a field office for further investigation, meet certain criteria.

This bill would expand the types of reports that are exempted from that requirement.

Existing law provides for a civil penalty of up to \$1,000 per day, as specified, to be imposed on a health care facility that fails to comply with a patient's medical record request, as specified, within 30 days.

This bill would shorten the time limit for compliance to 15 days for those health care facilities that have electronic health records.

Under existing law, if a healing arts-practioner practitioner may be unable to practice his or her profession safely due to mental or physical illness,—the his or her licensing agency may order the—licentiate practitioner to be examined by specified professionals.

This bill would require that a physician and surgeon's failure to comply with an order related to these examination requirements shall \_3\_ SB 304

result in the issuance of notification from the board to cease the practice of medicine immediately until the ordered examinations have been completed and would provide that continued failure to comply would be grounds for suspension or revocation of his or her certificate.

Existing law prohibits a party from bringing expert testimony in a matter brought by the board unless certain information is exchanged in written form with counsel for the other party, as specified, within 30 calendar days prior to the commencement of the hearing. Existing law provides that the information exchanged include a brief narrative statement of the testimony the expert is expected to bring.

This bill would instead require that information to be exchanged within 90 days from the filing of a notice of defense and would instead require the information to include a complete expert witness report.

Existing law establishes that corporations and other artificial legal entities have no professional rights, privileges, or powers.

This bill would provide that those provisions do not apply to physicians and surgeons enrolled in approved residency postgraduate training programs or fellowship programs.

Existing law, the Licensed Midwifery Practice Act of 1993, licenses and regulates licensed midwives by the Medical Board of California. Existing law specifies that a midwife student meeting certain conditions is not precluded from engaging in the practice of midwifery as part of his or her course of study, if certain conditions are met, including, that the student is under the supervision of a licensed midwife.

This bill would require that to engage in those practices, the student is to be enrolled and participating in a midwifery education program or enrolled in a program of supervised clinical training, as provided. The bill would add that the student is permitted to engage in those practices if he or she is under the supervision of a licensed nurse-midwife.

Existing law provides for the regulation of registered dispensing opticians by the Medical Board of California and requires that the powers and duties of the board in that regard be subject to review by the Joint Sunset Review Committee as if those provisions were scheduled to be repealed on January 1, 2014.

This bill would instead make the powers and duties of the board subject to review by the appropriate policy committees of the Legislature as if those provisions were scheduled to be repealed on January 1, 2018.

Existing law authorizes the administrative law judge of the Medical Quality Hearing Panel to issue an interim order related to licenses, as provided. Existing law requires that in all of those cases in which an SB 304 —4—

interim order is issued, and an accusation is not filed and served within 15 days of the date in which the parties to the hearing have submitted the matter, the order be dissolved.

This bill would extend the time in which the accusation must be filed and served to 30 days from the date on which the parties to the hearing submitted the matter.

Existing law establishes the Health Quality Enforcement Section within the Department of Justice to carry out certain duties. Existing law provides for the funding for the section, and for the appointment of a Senior Assistant Attorney General to the section to carry out specified duties. Existing law requires that all complaints or relevant information concerning licensees that are within the jurisdiction of the Medical Board of California, the California Board of Podiatric Medicine, or the Board of Psychology be made available to the Health Quality Enforcement Section. Existing law establishes the procedures for processing the complaints, assisting the boards or committees in establishing training programs for their staff, and for determining whether to bring a disciplinary proceeding against a licensee of the boards. Existing law provides for the repeal of those provisions, as provided, on January 1, 2014.

This bill would extend the operation of those provisions indefinitely. Existing law establishes, *until January 1, 2014*, a vertical enforcement and prosecution model for cases before the Medical Board of California. Existing law requires that a complaint referred to a district office of the board for investigation also be simultaneously and jointly assigned to an investigator and to the deputy attorney general in the Health and Quality Enforcement Section, as provided. Existing law provides for the repeal of those provisions, as provided, on January 1, 2014. Existing law California and requires the board to report to the Governor and Legislature on the vertical prosecution that model by March 1, 2012.

This bill would extend the operation of those provisions indefinitely and would extend the date that report is due to March 1, 2015.

Existing law authorizes the Medical Board of California and the Dental Board of California to employ individuals who have the authority of peace officers to perform investigative services.

This bill would transfer all investigators employed by the Medical Board of California and their staff to the Department of Justice on January 1, 2014, and would provide that the transfer would not affect the status, position, or rights of those transferred. The bill would specify **—5**— **SB 304** 

that individuals performing investigations would retain their status as peace officers.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

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The people of the State of California do enact as follows:

SECTION 1. Section 651 of the Business and Professions Code 2 is amended to read:

651. (a) It is unlawful for any person licensed under this division or under any initiative act referred to in this division to disseminate or cause to be disseminated any form of public communication containing a false, fraudulent, misleading, or deceptive statement, claim, or image for the purpose of or likely to induce, directly or indirectly, the rendering of professional services or furnishing of products in connection with the professional practice or business for which he or she is licensed. A "public communication" as used in this section includes, but is not limited to, communication by means of mail, television, radio, motion picture, newspaper, book, list or directory of healing arts practitioners, Internet, or other electronic communication.

- (b) A false, fraudulent, misleading, or deceptive statement, claim, or image includes a statement or claim that does any of the following:
  - (1) Contains a misrepresentation of fact.
- (2) Is likely to mislead or deceive because of a failure to disclose material facts.
- (3) (A) Is intended or is likely to create false or unjustified expectations of favorable results, including the use of any photograph or other image that does not accurately depict the results of the procedure being advertised or that has been altered in any manner from the image of the actual subject depicted in the photograph or image.
- (B) Use of any photograph or other image of a model without clearly stating in a prominent location in easily readable type the

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fact that the photograph or image is of a model is a violation of subdivision (a). For purposes of this paragraph, a model is anyone other than an actual patient, who has undergone the procedure being advertised, of the licensee who is advertising for his or her services.

- (C) Use of any photograph or other image of an actual patient that depicts or purports to depict the results of any procedure, or presents "before" and "after" views of a patient, without specifying in a prominent location in easily readable type size what procedures were performed on that patient is a violation of subdivision (a). Any "before" and "after" views (i) shall be comparable in presentation so that the results are not distorted by favorable poses, lighting, or other features of presentation, and (ii) shall contain a statement that the same "before" and "after" results may not occur for all patients.
- (4) Relates to fees, other than a standard consultation fee or a range of fees for specific types of services, without fully and specifically disclosing all variables and other material factors.
- (5) Contains other representations or implications that in reasonable probability will cause an ordinarily prudent person to misunderstand or be deceived.
- (6) Makes a claim either of professional superiority or of performing services in a superior manner, unless that claim is relevant to the service being performed and can be substantiated with objective scientific evidence.
- (7) Makes a scientific claim that cannot be substantiated by reliable, peer reviewed, published scientific studies.
- (8) Includes any statement, endorsement, or testimonial that is likely to mislead or deceive because of a failure to disclose material facts.
- (c) Any price advertisement shall be exact, without the use of phrases, including, but not limited to, "as low as," "and up," "lowest prices," or words or phrases of similar import. Any advertisement that refers to services, or costs for services, and that uses words of comparison shall be based on verifiable data substantiating the comparison. Any person so advertising shall be prepared to provide information sufficient to establish the accuracy of that comparison. Price advertising shall not be fraudulent, deceitful, or misleading, including statements or advertisements of bait, discount, premiums, gifts, or any statements of a similar

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nature. In connection with price advertising, the price for each product or service shall be clearly identifiable. The price advertised for products shall include charges for any related professional services, including dispensing and fitting services, unless the advertisement specifically and clearly indicates otherwise.

- (d) Any person so licensed shall not compensate or give anything of value to a representative of the press, radio, television, or other communication medium in anticipation of, or in return for, professional publicity unless the fact of compensation is made known in that publicity.
- (e) Any person so licensed may not use any professional card, professional announcement card, office sign, letterhead, telephone directory listing, medical list, medical directory listing, or a similar professional notice or device if it includes a statement or claim that is false, fraudulent, misleading, or deceptive within the meaning of subdivision (b).
- (f) Any person so licensed who violates this section is guilty of a misdemeanor. A bona fide mistake of fact shall be a defense to this subdivision, but only to this subdivision.
- (g) Any violation of this section by a person so licensed shall constitute good cause for revocation or suspension of his or her license or other disciplinary action.
- (h) Advertising by any person so licensed may include the following:
  - (1) A statement of the name of the practitioner.
- (2) A statement of addresses and telephone numbers of the offices maintained by the practitioner.
- (3) A statement of office hours regularly maintained by the practitioner.
- (4) A statement of languages, other than English, fluently spoken by the practitioner or a person in the practitioner's office.
- (5) (A) A statement that the practitioner is certified by a private or public board or agency or a statement that the practitioner limits his or her practice to specific fields.
- (B) A statement of certification by a practitioner licensed under Chapter 7 (commencing with Section 3000) shall only include a statement that he or she is certified or eligible for certification by a private or public board or parent association recognized by that practitioner's licensing board.

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1 (C) A physician and surgeon licensed under Chapter 5 2 (commencing with Section 2000) by the Medical Board of 3 California may include a statement that he or she limits his or her 4 practice to specific fields, but shall not include a statement that he 5 or she is certified or eligible for certification by a private or public board or parent association, unless that board or association is (i) 6 7 an American Board of Medical Specialties member board, (ii) a 8 board or association with equivalent requirements approved by that physician and surgeon's licensing board prior to January 1, 2014, or (iii) a board or association with an Accreditation Council 10 for Graduate Medical Education approved postgraduate training 11 12 program that provides complete training in that specialty or 13 subspecialty. A physician and surgeon licensed under Chapter 5 14 (commencing with Section 2000) by the Medical Board of 15 California who is certified by an organization other than a board or association referred to in clause (i), (ii), or (iii) shall not use the 16 17 term "board certified" in reference to that certification, unless the 18 physician and surgeon is also licensed under Chapter 4 19 (commencing with Section 1600) and the use of the term "board certified" in reference to that certification is in accordance with 20 21 subparagraph (A). A physician and surgeon licensed under Chapter 22 5 (commencing with Section 2000) by the Medical Board of California who is certified by a board or association referred to in 23 clause (i), (ii), or (iii) shall not use the term "board certified" unless 24 25 the full name of the certifying board is also used and given 26 comparable prominence with the term "board certified" in the 27 statement. 28

A multidisciplinary board or association approved by the Medical Board of California prior to January 1, 2014, shall retain that approval.

For purposes of the term "board certified," as used in this subparagraph, the terms "board" and "association" mean an organization that is an American Board of Medical Specialties member board, an organization with equivalent requirements approved by a physician and surgeon's licensing board prior to January 1, 2014, or an organization with an Accreditation Council for Graduate Medical Education approved postgraduate training program that provides complete training in a specialty or subspecialty.

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(D) A doctor of podiatric medicine licensed under Chapter 5 2 (commencing with Section 2000) by the Medical Board of 3 California may include a statement that he or she is certified or 4 eligible or qualified for certification by a private or public board 5 or parent association, including, but not limited to, a 6 multidisciplinary board or association, if that board or association meets one of the following requirements: (i) is approved by the 8 Council on Podiatric Medical Education, (ii) is a board or association with equivalent requirements approved by the 10 California Board of Podiatric Medicine, or (iii) is a board or association with the Council on Podiatric Medical Education 12 approved postgraduate training programs that provide training in 13 podiatric medicine and podiatric surgery. A doctor of podiatric 14 medicine licensed under Chapter 5 (commencing with Section 15 2000) by the Medical Board of California who is certified by a 16 board or association referred to in clause (i), (ii), or (iii) shall not use the term "board certified" unless the full name of the certifying 18 board is also used and given comparable prominence with the term "board certified" in the statement. A doctor of podiatric medicine 20 licensed under Chapter 5 (commencing with Section 2000) by the Medical Board of California who is certified by an organization 22 other than a board or association referred to in clause (i), (ii), or 23 (iii) shall not use the term "board certified" in reference to that 24 certification.

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For purposes of this subparagraph, a "multidisciplinary board or association" means an educational certifying body that has a psychometrically valid testing process, as determined by the California Board of Podiatric Medicine, for certifying doctors of podiatric medicine that is based on the applicant's education, training, and experience. For purposes of the term "board certified," as used in this subparagraph, the terms "board" and "association" mean an organization that is a Council on Podiatric Medical Education approved board, an organization with equivalent requirements approved by the California Board of Podiatric Medicine, or an organization with a Council on Podiatric Medical Education approved postgraduate training program that provides training in podiatric medicine and podiatric surgery.

The California Board of Podiatric Medicine shall adopt regulations to establish and collect a reasonable fee from each board or association applying for recognition pursuant to this

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subparagraph, to be deposited in the State Treasury in the Podiatry
Fund, pursuant to Section 2499. The fee shall not exceed the cost
of administering this subparagraph.

- (6) A statement that the practitioner provides services under a specified private or public insurance plan or health care plan.
- (7) A statement of names of schools and postgraduate clinical training programs from which the practitioner has graduated, together with the degrees received.
  - (8) A statement of publications authored by the practitioner.
- (9) A statement of teaching positions currently or formerly held by the practitioner, together with pertinent dates.
- (10) A statement of his or her affiliations with hospitals or clinics.
- (11) A statement of the charges or fees for services or commodities offered by the practitioner.
- (12) A statement that the practitioner regularly accepts installment payments of fees.
- (13) Otherwise lawful images of a practitioner, his or her physical facilities, or of a commodity to be advertised.
- (14) A statement of the manufacturer, designer, style, make, trade name, brand name, color, size, or type of commodities advertised.
- (15) An advertisement of a registered dispensing optician may include statements in addition to those specified in paragraphs (1) to (14), inclusive, provided that any statement shall not violate subdivision (a), (b), (c), or (e) or any other section of this code.
- (16) A statement, or statements, providing public health information encouraging preventative or corrective care.
- (17) Any other item of factual information that is not false, fraudulent, misleading, or likely to deceive.
- (i) Each of the healing arts boards and examining committees within Division 2 shall adopt appropriate regulations to enforce this section in accordance with Chapter 3.5 (commencing with Section 11340) of Part 1 of Division 3 of Title 2 of the Government Code.
- Each of the healing arts boards and committees and examining committees within Division 2 shall, by regulation, define those efficacious services to be advertised by businesses or professions under their jurisdiction for the purpose of determining whether advertisements are false or misleading. Until a definition for that

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service has been issued, no advertisement for that service shall be disseminated. However, if a definition of a service has not been issued by a board or committee within 120 days of receipt of a request from a licensee, all those holding the license may advertise the service. Those boards and committees shall adopt or modify regulations defining what services may be advertised, the manner in which defined services may be advertised, and restricting advertising that would promote the inappropriate or excessive use of health services or commodities. A board or committee shall not, by regulation, unreasonably prevent truthful, nondeceptive price or otherwise lawful forms of advertising of services or commodities, by either outright prohibition or imposition of onerous disclosure requirements. However, any member of a board or committee acting in good faith in the adoption or enforcement of any regulation shall be deemed to be acting as an agent of the state.

(j) The Attorney General shall commence legal proceedings in the appropriate forum to enjoin advertisements disseminated or about to be disseminated in violation of this section and seek other appropriate relief to enforce this section. Notwithstanding any other provision of law, the costs of enforcing this section to the respective licensing boards or committees may be awarded against any licensee found to be in violation of any provision of this section. This shall not diminish the power of district attorneys, county counsels, or city attorneys pursuant to existing law to seek appropriate relief.

- (k) A physician and surgeon or doctor of podiatric medicine licensed pursuant to Chapter 5 (commencing with Section 2000) by the Medical Board of California who knowingly and intentionally violates this section may be cited and assessed an administrative fine not to exceed ten thousand dollars (\$10,000) per event. Section 125.9 shall govern the issuance of this citation and fine except that the fine limitations prescribed in paragraph (3) of subdivision (b) of Section 125.9 shall not apply to a fine under this subdivision.
- SEC. 2. Section 2021 of the Business and Professions Code is amended to read:
- 2021. (a) If the board publishes a directory pursuant to Section 112, it may require persons licensed pursuant to this chapter to

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furnish any information as it may deem necessary to enable it to compile the directory.

- (b) Each licensee shall report to the board each and every change of address within 30 days after each change, giving both the old and new address. If an address reported to the board at the time of application for licensure or subsequently is a post office box, the applicant shall also provide the board with a street address. If another address is the licensee's address of record, he or she may request that the second address not be disclosed to the public.
- (c) Each licensee shall report to the board each and every change of name within 30 days after each change, giving both the old and new names.
- (d) Each applicant and licensee who has an electronic mail address shall report to the board that electronic mail address no later than July 1, 2014. The electronic mail address shall be considered confidential and not subject to public disclosure.
- (e) The board shall annually send an electronic notice to each applicant and licensee that requests confirmation from the applicant or licensee that his or her electronic mail address is current.
- SEC. 3. Section 2177 of the Business and Professions Code is amended to read:
- 2177. (a) A passing score is required for an entire examination or for each part of an examination, as established by resolution of the board.
- (b) Applicants may elect to take the written examinations conducted or accepted by the board in separate parts.
- (c) (1) An applicant shall have obtained a passing score on all parts of Step 3 of the United States Medical Licensing Examination within not more than four attempts in order to be eligible for a physician's and surgeon's certificate.
- (2) Notwithstanding paragraph (1), an applicant who obtains a passing score on all parts of Step 3 of the United States Medical Licensing Examination in more than four attempts and who meets the requirements of Section 2135.5 shall be eligible to be considered for issuance of a physician's and surgeon's certificate.
- 36 SEC. 4. Section 2220.08 of the Business and Professions Code is amended to read:
  - 2220.08. (a) Except for reports received by the board pursuant to Section 801.01 or 805 that may be treated as complaints by the board and new complaints relating to a physician and surgeon who

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1 is the subject of a pending accusation or investigation or who is
2 on probation, any complaint determined to involve quality of care,
3 before referral to a field office for further investigation, shall meet
4 the following criteria:

- (1) It shall be reviewed by one or more medical experts with the pertinent education, training, and expertise to evaluate the specific standard of care issues raised by the complaint to determine if further field investigation is required.
- (2) It shall include the review of the following, which shall be requested by the board:
  - (A) Relevant patient records.

- (B) The statement or explanation of the care and treatment provided by the physician and surgeon.
- (C) Any additional expert testimony or literature provided by the physician and surgeon.
- (D) Any additional facts or information requested by the medical expert reviewers that may assist them in determining whether the care rendered constitutes a departure from the standard of care.
- (b) If the board does not receive the information requested pursuant to paragraph (2) of subdivision (a) within 10 working days of requesting that information, the complaint may be reviewed by the medical experts and referred to a field office for investigation without the information.
- (c) Nothing in this section shall impede the board's ability to seek and obtain an interim suspension order or other emergency relief
- SEC. 5. Section 2225.5 of the Business and Professions Code is amended to read:
- 2225.5. (a) (1) A licensee who fails or refuses to comply with a request for the certified medical records of a patient, that is accompanied by that patient's written authorization for release of records to the board, within 15 days of receiving the request and authorization, shall pay to the board a civil penalty of one thousand dollars (\$1,000) per day for each day that the documents have not been produced after the 15th day, up to ten thousand dollars (\$10,000), unless the licensee is unable to provide the documents within this time period for good cause.
- (2) A health care facility shall comply with a request for the certified medical records of a patient that is accompanied by that patient's written authorization for release of records to the board

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together with a notice citing this section and describing the 1 2 penalties for failure to comply with this section. Failure to provide 3 the authorizing patient's certified medical records to the board 4 within 30 days of receiving the request, authorization, and notice 5 shall subject the health care facility to a civil penalty, payable to 6 the board, of up to one thousand dollars (\$1,000) per day for each 7 day that the documents have not been produced after the 30th day, 8 up to ten thousand dollars (\$10,000), unless the health care facility is unable to provide the documents within this time period for good 10 cause. For health care facilities that have electronic health records, failure to provide the authorizing patient's certified medical records 11 12 to the board within 15 days of receiving the request, authorization, 13 and notice shall subject the health care facility to a civil penalty, 14 payable to the board, of up to one thousand dollars (\$1,000) per 15 day for each day that the documents have not been produced after 16 the 15th day, up to ten thousand dollars (\$10,000), unless the health 17 care facility is unable to provide the documents within this time 18 period for good cause. This paragraph shall not require health care 19 facilities to assist the board in obtaining the patient's authorization. 20 The board shall pay the reasonable costs of copying the certified 21 medical records. 22

- (b) (1) A licensee who fails or refuses to comply with a court order, issued in the enforcement of a subpoena, mandating the release of records to the board shall pay to the board a civil penalty of one thousand dollars (\$1,000) per day for each day that the documents have not been produced after the date by which the court order requires the documents to be produced, up to ten thousand dollars (\$10,000), unless it is determined that the order is unlawful or invalid. Any statute of limitations applicable to the filing of an accusation by the board shall be tolled during the period the licensee is out of compliance with the court order and during any related appeals.
- (2) Any licensee who fails or refuses to comply with a court order, issued in the enforcement of a subpoena, mandating the release of records to the board is guilty of a misdemeanor punishable by a fine payable to the board not to exceed five thousand dollars (\$5,000). The fine shall be added to the licensee's renewal fee if it is not paid by the next succeeding renewal date.

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by the board shall be tolled during the period the licensee is out of compliance with the court order and during any related appeals.

- (3) A health care facility that fails or refuses to comply with a court order, issued in the enforcement of a subpoena, mandating the release of patient records to the board, that is accompanied by a notice citing this section and describing the penalties for failure to comply with this section, shall pay to the board a civil penalty of up to one thousand dollars (\$1,000) per day for each day that the documents have not been produced, up to ten thousand dollars (\$10,000), after the date by which the court order requires the documents to be produced, unless it is determined that the order is unlawful or invalid. Any statute of limitations applicable to the filing of an accusation by the board against a licensee shall be tolled during the period the health care facility is out of compliance with the court order and during any related appeals.
- (4) Any health care facility that fails or refuses to comply with a court order, issued in the enforcement of a subpoena, mandating the release of records to the board is guilty of a misdemeanor punishable by a fine payable to the board not to exceed five thousand dollars (\$5,000). Any statute of limitations applicable to the filing of an accusation by the board against a licensee shall be tolled during the period the health care facility is out of compliance with the court order and during any related appeals.
- (c) Multiple acts by a licensee in violation of subdivision (b) shall be punishable by a fine not to exceed five thousand dollars (\$5,000) or by imprisonment in a county jail not exceeding six months, or by both that fine and imprisonment. Multiple acts by a health care facility in violation of subdivision (b) shall be punishable by a fine not to exceed five thousand dollars (\$5,000) and shall be reported to the State Department of Public Health and shall be considered as grounds for disciplinary action with respect to licensure, including suspension or revocation of the license or certificate.
- (d) A failure or refusal of a licensee to comply with a court order, issued in the enforcement of a subpoena, mandating the release of records to the board constitutes unprofessional conduct and is grounds for suspension or revocation of his or her license.
- (e) Imposition of the civil penalties authorized by this section shall be in accordance with the Administrative Procedure Act

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1 (Chapter 5 (commencing with Section 11500) of Division 3 of 2 Title 2 of the Government Code).

- (f) For purposes of this section, "certified medical records" means a copy of the patient's medical records authenticated by the licensee or health care facility, as appropriate, on a form prescribed by the board.
- (g) For purposes of this section, a "health care facility" means a clinic or health facility licensed or exempt from licensure pursuant to Division 2 (commencing with Section 1200) of the Health and Safety Code.
- SEC. 6. Section 2291.5 is added to the Business and Professions Code, to read:
- 2291.5. A physician and surgeon's failure to comply with an order issued under Section 820 shall result in the issuance of notification from the board to cease the practice of medicine immediately upon the receipt of that notification. The physician and surgeon shall cease the practice of medicine until the ordered examinations have been completed. A physician and surgeon's continued failure to comply with an order issued under Section 820 shall constitute grounds for suspension or revocation of his or her certificate.
- SEC. 7. Section 2334 of the Business and Professions Code is amended to read:
- 2334. (a) Notwithstanding any other provision of law, with respect to the use of expert testimony in matters brought by the Medical Board of California, no expert testimony shall be permitted by any party unless the following information is exchanged in written form with counsel for the other party within 90 days from the filing of a notice of defense:
- (1) A curriculum vitae setting forth the qualifications of the expert.
  - (2) A complete expert witness report.
- (3) A representation that the expert has agreed to testify at the hearing.
- (4) A statement of the expert's hourly and daily fee for providing testimony and for consulting with the party who retained his or her services.
- (b) The Office of Administrative Hearings may adopt regulations governing the required exchange of the information described in this section.

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SEC. 8. Section 2403 is added to the Business and Professions Code, to read:

- 2403. The provisions of Section 2400 do not apply to physicians and surgeons enrolled in approved residency postgraduate training programs or fellowship programs.
- SEC. 9. Section 2514 of the Business and Professions Code is amended to read:
- 2514. (a) Nothing in this chapter shall be construed to prevent a bona fide student from engaging in the practice of midwifery in this state, as part of his or her course of study, if both of the following conditions are met:
- (1) The student is under the supervision of a licensed midwife or certified nurse-midwife, who holds a clear and unrestricted license in this state, who is present on the premises at all times client services are provided, and who is practicing pursuant to Section 2507 or 2746.5, or a physician and surgeon.
  - (2) The client is informed of the student's status.
- (b) For the purposes of this section, a "bona fide student" means an individual who is enrolled and participating in a midwifery education program or who is enrolled in a program of supervised clinical training as part of the instruction of a three year postsecondary midwifery education program approved by the board.
- SEC. 10. Section 2569 of the Business and Professions Code is amended to read:
- 2569. Notwithstanding any other law, the powers and duties of the board, as set forth in this chapter, shall be subject to review by the appropriate policy committees of the Legislature. The review shall be performed as if this chapter were scheduled to be repealed as of January 1, 2018.
- 31 SEC. 11. Section 11529 of the Government Code is amended to read:
  - 11529. (a) The administrative law judge of the Medical Quality Hearing Panel established pursuant to Section 11371 may issue an interim order suspending a license, or imposing drug testing, continuing education, supervision of procedures, or other license restrictions. Interim orders may be issued only if the affidavits in support of the petition show that the licensee has engaged in, or is about to engage in, acts or omissions constituting a violation of the Medical Practice Act or the appropriate practice act governing

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each allied health profession, or is unable to practice safely due to a mental or physical condition, and that permitting the licensee to continue to engage in the profession for which the license was issued will endanger the public health, safety, or welfare.

- (b) All orders authorized by this section shall be issued only after a hearing conducted pursuant to subdivision (d), unless it appears from the facts shown by affidavit that serious injury would result to the public before the matter can be heard on notice. Except as provided in subdivision (c), the licensee shall receive at least 15 days' prior notice of the hearing, which notice shall include affidavits and all other information in support of the order.
- (c) If an interim order is issued without notice, the administrative law judge who issued the order without notice shall cause the licensee to be notified of the order, including affidavits and all other information in support of the order by a 24-hour delivery service. That notice shall also include the date of the hearing on the order, which shall be conducted in accordance with the requirement of subdivision (d), not later than 20 days from the date of issuance. The order shall be dissolved unless the requirements of subdivision (a) are satisfied.
- (d) For the purposes of the hearing conducted pursuant to this section, the licentiate shall, at a minimum, have the following rights:
  - (1) To be represented by counsel.
- (2) To have a record made of the proceedings, copies of which may be obtained by the licentiate upon payment of any reasonable charges associated with the record.
- (3) To present written evidence in the form of relevant declarations, affidavits, and documents.

The discretion of the administrative law judge to permit testimony at the hearing conducted pursuant to this section shall be identical to the discretion of a superior court judge to permit testimony at a hearing conducted pursuant to Section 527 of the Code of Civil Procedure.

- (4) To present oral argument.
- (e) Consistent with the burden and standards of proof applicable to a preliminary injunction entered under Section 527 of the Code of Civil Procedure, the administrative law judge shall grant the interim order where, in the exercise of discretion, the administrative law judge concludes that:

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(1) There is a reasonable probability that the petitioner will prevail in the underlying action.

- (2) The likelihood of injury to the public in not issuing the order outweighs the likelihood of injury to the licensee in issuing the order.
- (f) In all cases where an interim order is issued, and an accusation is not filed and served pursuant to Sections 11503 and 11505 within 30 days of the date in which the parties to the hearing on the interim order have submitted the matter, the order shall be dissolved.

Upon service of the accusation the licensee shall have, in addition to the rights granted by this section, all of the rights and privileges available as specified in this chapter. If the licensee requests a hearing on the accusation, the board shall provide the licensee with a hearing within 30 days of the request, unless the licensee stipulates to a later hearing, and a decision within 15 days of the date the decision is received from the administrative law judge, or the board shall nullify the interim order previously issued, unless good cause can be shown by the Division of Medical Quality for a delay.

- (g) Where an interim order is issued, a written decision shall be prepared within 15 days of the hearing, by the administrative law judge, including findings of fact and a conclusion articulating the connection between the evidence produced at the hearing and the decision reached.
- (h) Notwithstanding the fact that interim orders issued pursuant to this section are not issued after a hearing as otherwise required by this chapter, interim orders so issued shall be subject to judicial review pursuant to Section 1094.5 of the Code of Civil Procedure. The relief which may be ordered shall be limited to a stay of the interim order. Interim orders issued pursuant to this section are final interim orders and, if not dissolved pursuant to subdivision (c) or (f), may only be challenged administratively at the hearing on the accusation.
  - (i) The interim order provided for by this section shall be:
- (1) In addition to, and not a limitation on, the authority to seek injunctive relief provided for in the Business and Professions Code.
- (2) A limitation on the emergency decision procedure provided in Article 13 (commencing with Section 11460.10) of Chapter 4.5.

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SEC. 12. Section 12529 of the Government Code, as amended by Section 112 of Chapter 332 of the Statutes of 2012, is amended to read:

- 12529. (a) There is in the Department of Justice the Health Quality Enforcement Section. The primary responsibility of the section is to investigate and prosecute proceedings against licensees and applicants within the jurisdiction of the Medical Board of California, the California Board of Podiatric Medicine, the Board of Psychology, or any committee under the jurisdiction of the Medical Board of California.
- (b) On January 1, 2014, all persons employed by the Medical Board of California who are performing investigations and those person's staff shall be transferred to, and shall become employees of, the Department of Justice. The status, position, and rights of those persons shall, upon transfer, be the same as employees of the Department of Justice holding similar positions, and for those persons transferred who are performing investigations shall include the status of peace officer provided for in Section 830.1 of the Penal Code. Nothing in this section affects or diminishes the duty of the Medical Board of California to preserve the confidentiality of records as otherwise required by law. On and after January 1, 2014, any reference in this code to an investigation conducted by the Medical Board of California shall be deemed to refer to an investigation conducted by employees of the Department of Justice.

<del>(b)</del>

 (c) The Attorney General shall appoint a Senior Assistant Attorney General of the Health Quality Enforcement Section. The Senior Assistant Attorney General of the Health Quality Enforcement Section shall be an attorney in good standing licensed to practice in the State of California, experienced in prosecutorial or administrative disciplinary proceedings and competent in the management and supervision of attorneys performing those functions.

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(d) The Attorney General shall ensure that the Health Quality Enforcement Section is staffed with a sufficient number of experienced and able employees that are capable of handling the most complex and varied types of disciplinary actions against the licensees of the board.

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1 <del>(d)</del>

 (e) Funding for the Health Quality Enforcement Section shall be budgeted in consultation with the Attorney General from the special funds financing the operations of the Medical Board of California, the California Board of Podiatric Medicine, the Board of Psychology, and the committees under the jurisdiction of the Medical Board of California, with the intent that the expenses be proportionally shared as to services rendered.

- SEC. 13. Section 12529 of the Government Code, as amended by Section 113 of Chapter 332 of the Statutes of 2012, is repealed. SEC. 14. Section 12529.5 of the Government Code, as amended by Section 114 of Chapter 332 of the Statutes of 2012, is amended to read:
- 12529.5. (a) All complaints or relevant information concerning licensees that are within the jurisdiction of the Medical Board of California, the California Board of Podiatric Medicine, or the Board of Psychology shall be made available to the Health Quality Enforcement Section.
- (b) The Senior Assistant Attorney General of the Health Quality Enforcement Section shall assign attorneys to work on location at the intake unit of the boards described in subdivision (d) of Section 12529 to assist in evaluating and screening complaints and to assist in developing uniform standards and procedures for processing complaints.
- (c) The Senior Assistant Attorney General or his or her deputy attorneys general shall assist the boards or committees in designing and providing initial and in-service training programs for staff of the boards or committees, including, but not limited to, information collection and investigation.
- (d) The determination to bring a disciplinary proceeding against a licensee of the boards shall be made by the executive officer of the boards or committees as appropriate in consultation with the senior assistant.
- SEC. 15. Section 12529.5 of the Government Code, as amended by Section 115 of Chapter 332 of the Statutes of 2012, is repealed.
- SEC. 16. Section 12529.6 of the Government Code is amended to read:
- 12529.6. (a) The Legislature finds and declares that the Medical Board of California, by ensuring the quality and safety of medical care, performs one of the most critical functions of state

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government. Because of the critical importance of the board's public health and safety function, the complexity of cases involving alleged misconduct by physicians and surgeons, and the evidentiary burden in the board's disciplinary cases, the Legislature finds and declares that using a vertical enforcement and prosecution model for those investigations is in the best interests of the people of California.

- (b) Notwithstanding any other provision of law, as of January 1, 2006, each complaint that is referred to a district office of the board for investigation shall be simultaneously and jointly assigned to an investigator and to the deputy attorney general in the Health Quality Enforcement Section responsible for prosecuting the case if the investigation results in the filing of an accusation. The joint assignment of the investigator and the deputy attorney general shall exist for the duration of the disciplinary matter. During the assignment, the investigator so assigned shall, under the direction but not the supervision of the deputy attorney general, be responsible for obtaining the evidence required to permit the Attorney General to advise the board on legal matters such as whether the board should file a formal accusation, dismiss the complaint for a lack of evidence required to meet the applicable burden of proof, or take other appropriate legal action.
- (e) The Medical Board of California, the Department of Consumer Affairs, and the Office of the Attorney General shall, if necessary, enter into an interagency agreement to implement this section.
- (d) This section does not affect the requirements of Section 12529.5 as applied to the Medical Board of California where complaints that have not been assigned to a field office for investigation are concerned.
- (e) It is the intent of the Legislature to enhance the vertical enforcement and prosecution model as set forth in subdivision (a). The Medical Board of California shall do all of the following:
- (1) Increase its computer capabilities and compatibilities with the Health Quality Enforcement Section in order to share case information.
- (2) Establish and implement a plan to locate its enforcement staff and the staff of the Health Quality Enforcement Section in the same offices, as appropriate, in order to earry out the intent of the vertical enforcement and prosecution model.

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(3) Establish and implement a plan to assist in team building between its enforcement staff and the staff of the Health Quality Enforcement Section in order to ensure a common and consistent knowledge base.

SEC. 17.

SEC. 16. Section 12529.7 of the Government Code is amended to read:

12529.7. By March 1, 2015, the Medical Board of California, in consultation with the Department of Justice and the Department of Consumer Affairs, shall report and make recommendations to the Governor and the Legislature on the vertical enforcement and prosecution model created under Section 12529.6.

SEC. 18.

SEC. 17. No reimbursement is required by this act pursuant to Section 6 of Article XIIIB of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIIIB of the California Constitution.