



# MEMORANDUM

**Date** May 7, 2015  
**To** Board of Psychology Members  
**From** Sandra Monterrubio  
Enforcement Program Manager  
DCA/California Board of Psychology  
**Subject** **Enforcement Program Report**

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Please find attached the Board's Performance Measures and Overview of Enforcement Activity sheet summarizing complaint, investigation, and discipline statistics for the current fiscal year to date.

## Complaint Program

As of July 1, 2014, the Board of Psychology (the Board) has received 688 complaints. All complaints received are opened and assigned to an enforcement analyst within five (5) days of receipt. Staff continues to perform desk investigations which includes, requesting patient medical release approval, and obtaining relevant patient records and psychologist summary. Most complaints are investigated by in-house enforcement analysts who conduct "desk" investigations. Investigations that require fieldwork, interviews, or a sworn peace officer because of safety concerns or criminal activity are referred to Health Quality Investigations Unit (HQIU).

The Board works closely with HQIU and the Office of the Attorney General on cases that involve repeated negligent acts, incompetence, unprofessional conduct, sexual misconduct, fraud, and other types of violations. The resulting disciplinary action may include probation, Interim Suspension Order, and/or license revocation. The Board also has the authority to issue citations and assess fines, cease and desist letters, and letters of reproof.

## Citation Program

As of July 1, 2014, the Board has issued six (6) enforcement related citations.

## Discipline Program

As of July 1, 2014, there are 49 discipline cases pending at the Office of the Attorney General. Of the 49 cases, 35 have been sent over since July 1, 2014. Those cases include Accusations, Accusations and Petitions to Revoke Probation, and Statement of Issues (License Denial).

## Probation

Board staff is currently monitoring 35 probationers,. Of the 35 probationers, 9 are subject to fluid testing.

## Attachments

Please find attached the Performance Measures and the Overview of Enforcement Activity.

## Action Requested:

No action requested