




## MEMORANDUM

<b>DATE</b>	November 2, 2015
<b>TO</b>	Board of Psychology Members
<b>FROM</b>	 Antonette Sorrick Executive Officer
<b>SUBJECT</b>	<b>Annual Report to the State Legislature: Agenda Item 9(c)</b>

**Background:**

The Annual Report to the State Legislature is attached.

**Action Requested:**

No action required.

CALIFORNIA BOARD OF PSYCHOLOGY

# Psychology

Licenses and regulates psychologists, registered psychologists, and psychological assistants.

#### STAFF:

**20.3 civil service**  
**1 exempt**

#### LICENSES:

**22,556**

#### BOARD MEMBERSHIP:

**5 licensees**  
**4 public representatives**

#### STRATEGIC PLAN ADOPTED:

**May 16, 2014**

[www.psychology.ca.gov](http://www.psychology.ca.gov)



## MAJOR ACCOMPLISHMENTS

- Enforcement staff continues to meet or exceed the established Consumer Protection Enforcement Initiative (CPEI) performance measures, with the exception of Performance Measure 4, Formal Discipline. Enforcement staff reduced their processing time each quarter. Enforcement staff significantly reduced their average each quarter and will continue to reduce their average over the next fiscal year.
- Received 972 complaints, which is an increase of 196 complaints from last year.
- The licensing unit implemented performance measures in BreEZe.
- Availability of Online submission of psychology licensing applications renewal of psychological assistant registrations resulted in an easier application process for applicants.
- Three instructional videos were posted on website, which generated tens of thousands of views. These videos explained the process for applying to become a licensed psychologist, psychological assistant, and registered psychologist.
- The Executive Officer spoke at the Association of State and Provincial Psychology Boards on the subject of public protection.

## MAJOR NEW LEGISLATION OR REGULATIONS

- The Board promulgated regulations resulting in all applicants taking the California Psychological Law and Ethics Examination.
- The Board sponsored three bills, which are working their way through the legislative process. These bills will impact our licensees and help protect consumers in California by clarifying the law governing exempt settings, amending the definition of psychological practice, and making the initial license period always be two years from issuance date.
- The Board adopted formal positions on six bills and provided testimony at legislative committee meetings and sent position letters to the Governor.

### Summary of Licensing Activity

Initial Licenses/Certificates/Permits			
TYPE	APPS RECEIVED	ISSUED	RENEWED
PSYCHOLOGIST	1,154	965	9,203
REGISTERED PSYCHOLOGIST	203	151	0
PSYCHOLOGICAL ASSISTANT	1,164	1,029	807

Licensing Population by Type			
TYPE	CERTIFICATES/ PERMITS	LICENSES/ REGISTRATIONS	APPROVALS
PSYCHOLOGIST	0	20,575	0
REGISTERED PSYCHOLOGIST	0	280	0
PSYCHOLOGICAL ASSISTANT	0	1,701	0

Renewal and Continuing Education (CE)		
TYPE	FREQUENCY OF RENEWAL	NUMBER CE HOURS REQUIRED EACH CYCLE
PSYCHOLOGIST	EVERY 2 YEARS	36
REGISTERED PSYCHOLOGIST	NONRENEWABLE	0
PSYCHOLOGICAL ASSISTANT	EVERY YEAR	0

Exam Results			
EXAM TITLE	PASS	FAIL	TOTAL
EPPP	775	508	1,283
CPSE	861	471	1,332
CPLPEE	57	54	111
<b>TOTAL</b>	<b>1,693</b>	<b>1,033</b>	<b>2,726</b>

### Summary of Enforcement Activity

Consumer Complaints—Intake	
900	RECEIVED
164	CLOSED WITHOUT REFERRAL FOR INVESTIGATION
736	REFERRED FOR INVESTIGATION
27	PENDING

Conviction/Arrest Notification Complaints	
72	RECEIVED
72	CLOSED/REFERRED FOR INVESTIGATION
0	PENDING

Inspections
0

Investigations	
808	OPENED
767	CLOSED
192	PENDING

Number of Days to Complete Intake and Investigations	
553	UP TO 90 DAYS
101	91 TO 180 DAYS
39	181 DAYS TO 1 YEAR
34	1 TO 2 YEARS
6	2 TO 3 YEARS
0	OVER 3 YEARS
87	AVERAGE NUMBER OF DAYS TO COMPLETE INTAKE AND INVESTIGATIONS

Citations and Fines	
89	ISSUED
89	ISSUED WITH A FINE
11	WITHDRAWN
1	DISMISSED
37	AVERAGE NUMBER OF DAYS TO ISSUE A CITATION AND FINE

Total Amount of Fines	
\$27,000	ASSESSED
\$17,399	REDUCED
\$17,101	COLLECTED

### Summary of Enforcement Activity

#### Criminal/Civil Actions

<b>0</b>	REFERRALS FOR CRIMINAL/CIVIL ACTION
<b>7</b>	CRIMINAL ACTIONS FILED
<b>58</b>	CIVIL ACTIONS FILED

#### Office of the Attorney General/Disciplinary Actions

<b>46</b>	CASES OPENED/INITIATED
<b>7</b>	CASES CLOSED
<b>58</b>	CASES PENDING

#### Number of Days to Complete AG Cases

<b>6</b>	1 YEAR
<b>7</b>	1 TO 2 YEARS
<b>2</b>	2 TO 3 YEARS
<b>0</b>	3 TO 4 YEARS
<b>0</b>	OVER 4 YEARS
<b>719</b>	AVERAGE NUMBER OF DAYS TO IMPOSE DISCIPLINE

#### Formal Actions Filed/Withdrawn/Dismissed

<b>10</b>	STATEMENTS OF ISSUES FILED
<b>30</b>	ACCUSATIONS FILED
<b>3</b>	RESTRAINING/RESTRICTION/SUSPENSION ORDERS GRANTED
<b>0</b>	STATEMENTS OF ISSUES WITHDRAWN/DISMISSED
<b>1</b>	ACCUSATIONS WITHDRAWN/DISMISSED

#### Administrative Outcomes/Final Orders

<b>2</b>	LICENSE APPLICATIONS DENIED
<b>2</b>	REVOCAION
<b>9</b>	SURRENDER OF LICENSE
<b>0</b>	PROBATION WITH SUSPENSION
<b>0</b>	SUSPENSION ONLY
<b>12</b>	PROBATION ONLY
<b>1</b>	PUBLIC REPRIMAND
<b>1</b>	OTHER DECISIONS

#### Petitions to Revoke Probation Filed/Petitions and Accusations to Revoke Probation Filed

<b>2</b>	TOTAL NUMBER FILED
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#### Subsequent Disciplinary—Administrative Outcomes/Final Orders

<b>0</b>	
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#### Petition for Modification or Termination of Probation

<b>2</b>	GRANTED
<b>1</b>	DENIED
<b>3</b>	TOTAL

#### Petition for Reinstatement of Revoked License/Registration/Certification

<b>0</b>	GRANTED
<b>0</b>	DENIED
<b>0</b>	TOTAL

#### Cost Recovery to DCA

<b>19,933</b>	ORDERED
<b>\$334,699</b>	COLLECTED

#### Consumer Restitution to Consumers/Refunds/Savings

<b>\$0</b>	RESTITUTION ORDERED
<b>\$0</b>	AMOUNT REFUNDED
<b>\$0</b>	REWORK AT NO CHARGE
<b>\$0</b>	ADJUSTMENTS IN MONEY OWED/PRODUCT RETURNED/EXCHANGED
<b>\$0</b>	TOTAL SAVINGS ACHIEVED FOR CONSUMERS