


## MEMORANDUM

<b>DATE</b>	October 13, 2016
<b>TO</b>	Board Members
<b>FROM</b>	 Antonette Sorrick Executive Officer
<b>SUBJECT</b>	<b>DCA Annual Report: Agenda Item 8(c)</b>

**Background:**

The attached DCA Annual Report is provided to the Department of Consumer Affairs at the end of each fiscal year, compiled, and submitted as a Departmental report to the State Legislature each year.

**Action Requested:**

No action required.

CALIFORNIA BOARD OF PSYCHOLOGY

# Psychology

Licenses and regulates psychologists, registered psychologists, and psychological assistants.

**STAFF:**

24 Civil Service  
1 Exempt

**LICENSES:**

22,079

**BOARD MEMBERSHIP:**

5 Licensees  
4 Public Representatives

**STRATEGIC PLAN ADOPTED:**

2014

[www.psychology.ca.gov](http://www.psychology.ca.gov)





### Summary of Licensing Activity

Initial Licenses/Certificates/Permits			
TYPE	APPS RECEIVED	ISSUED	RENEWED
PSYCHOLOGIST	1,446	1055	9,689
REGISTERED PSYCHOLOGIST	187	140	0
PSYCHOLOGICAL ASSISTANT	1,042	973	764

Licensing Population by Type			
TYPE	CERTIFICATES/ PERMITS	LICENSES/ REGISTRATIONS	APPROVALS
PSYCHOLOGIST	0	20,227	0
REGISTERED PSYCHOLOGIST	0	272	0
PSYCHOLOGICAL ASSISTANT	0	1,580	0

Renewal and Continuing Education (CE)		
TYPE	FREQUENCY OF RENEWAL	NUMBER CE HOURS REQUIRED EACH CYCLE
PSYCHOLOGIST	<b>EVERY 2 YEARS</b>	<b>36</b>
REGISTERED PSYCHOLOGIST	<b>NONRENEWABLE</b>	<b>0</b>
PSYCHOLOGICAL ASSISTANT	<b>EVERY YEAR</b>	<b>0</b>

Exam Results			
EXAM TITLE	PASS	FAIL	TOTAL
EPPP	775	607	1,382
CPSE	0	0	0
CPLPEE	1,114	214	1,328
<b>TOTAL</b>	<b>1,889</b>	<b>821</b>	<b>2,710</b>

### Summary of Enforcement Activity

Consumer Complaints—Intake	
980	RECEIVED
210	CLOSED WITHOUT REFERRAL FOR INVESTIGATION
723	REFERRED FOR INVESTIGATION
77	PENDING

Conviction/Arrest Notification Complaints	
56	RECEIVED
55	CLOSED/REFERRED FOR INVESTIGATION
62	PENDING

Inspections	
N/A	

Investigations	
63	OPENED
81	CLOSED
6	PENDING

Number of Days to Complete Intake and Investigations	
1	UP TO 90 DAYS
0	91 TO 180 DAYS
6	181 DAYS TO 1 YEAR
5	1 TO 2 YEARS
0	2 TO 3 YEARS
0	OVER 3 YEARS
306	AVERAGE NUMBER OF DAYS TO COMPLETE INTAKE AND INVESTIGATIONS

Citations and Fines	
0	ISSUED
86	ISSUED WITH A FINE
1	WITHDRAWN
0	DISMISSED
105	AVERAGE NUMBER OF DAYS TO ISSUE A CITATION AND FINE

Total Amount of Fines	
79,205	ASSESSED
0	REDUCED
62,010	COLLECTED



### Summary of Enforcement Activity

Criminal/Civil Actions	
5	REFERRALS FOR CRIMINAL/CIVIL ACTION
0	CRIMINAL ACTIONS FILED
0	CIVIL ACTIONS FILED

Office of the Attorney General/Disciplinary Actions	
43	CASES OPENED/INITIATED
52	CASES CLOSED
58	CASES PENDING

Number of Days to Complete AG Cases	
0	1 YEAR
1	1 TO 2 YEARS
4	2 TO 3 YEARS
5	3 TO 4 YEARS
0	OVER 4 YEARS
1,047	AVERAGE NUMBER OF DAYS TO IMPOSE DISCIPLINE

Formal Actions Filed/Withdrawn/Dismissed	
7	STATEMENTS OF ISSUES FILED
30	ACCUSATIONS FILED
2	RESTRAINING/RESTRICTION/SUSPENSION ORDERS GRANTED
0	STATEMENTS OF ISSUES WITHDRAWN/DISMISSED
8	ACCUSATIONS WITHDRAWN/DISMISSED

Administrative Outcomes/Final Orders	
0	LICENSE APPLICATIONS DENIED
4	REVOCAION
13	SURRENDER OF LICENSE
0	PROBATION WITH SUSPENSION
1	SUSPENSION ONLY
31	PROBATION ONLY
3	PUBLIC REPRIMAND
0	OTHER DECISIONS

Petitions to Revoke Probation Filed/Petitions and Accusations to Revoke Probation Filed	
3	TOTAL NUMBER FILED

Subsequent Disciplinary—Administrative Outcomes/ Final Orders	
0	

Petition for Modification or Termination of Probation	
0	GRANTED
1	DENIED
1	TOTAL

Petition for Reinstatement of Revoked License/ Registration/Certification	
0	GRANTED
0	DENIED
0	TOTAL

Cost Recovery to DCA	
274,060	ORDERED
41,887	COLLECTED

Consumer Restitution to Consumers/Refunds/Savings	
1,508	RESTITUTION ORDERED
0	AMOUNT REFUNDED
0	REWORK AT NO CHARGE
0	ADJUSTMENTS IN MONEY OWED/PRODUCT RETURNED/EXCHANGED
0	TOTAL SAVINGS ACHIEVED FOR CONSUMERS