


MEMORANDUM

DATE	January 16, 2019
TO	Psychology Board Members
FROM	 Antonette Sorrick Executive Officer
SUBJECT	Executive Officer's Report: Agenda Item 5(a-b)

Background:

The report below is provided to the Board at each Board Meeting. Additionally, attached is the Board's Annual Report to the Legislature.

Action Requested:

This item is for informational purposes only.

Board of Psychology Update

Staffing Update

Authorized Positions: 23.30

BL 12-03 (999 Blanket) Positions: 1.20

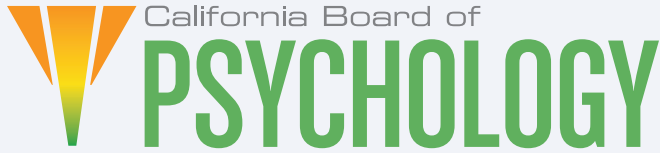
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New Hires	
Classification	Program

Promotions
None

Other
None

Vacancies
Enforcement Analyst (AGPA): Enforcement Enforcement Analyst (AGPA): Enforcement



Licenses and regulates psychologists, registered psychologists, and psychological assistants.

STAFF:

28.5 civil servant positions
1 exempt

**LICENSES, REGISTRATIONS,
PERMITS, AND CERTIFICATES:**

23,912

BOARD MEMBERSHIP:

4 public representatives
5 licensees

BOARD STAFF:

Executive Officer:
Antonette Sorrick
antonette.sorrick@dca.ca.gov

Assistant Executive Officer:
Jeffrey Thomas
jeffrey.thomas@dca.ca.gov

Legislative Contact:
Cherise Burns
cherise.burns@dca.ca.gov

STRATEGIC PLAN ADOPTED:

2014

www.psychology.ca.gov

LAWS AND REGULATIONS:

Business and Professions Code §§ 2900 – 2999;
Title 16, Division 13.6, California Code of Regulations §§ 1380 – 1397.71.

SUNSET REVIEW:

Last Review: 2016 Next Review: 2020

BOARD MEMBERS:

Name	Appointment Expires	Appointment Type	Appointment Authority
*LUCILLE ACQUAYE-BADDOO	JUNE 1, 2018	PUBLIC	SPEAKER OF THE ASSEMBLY
ALITA BERNAL	JUNE 1, 2020	PUBLIC	SENATE RULES COMMITTEE
SHERYLL CASUGA	JUNE 1, 2020	PROFESSIONAL	GOVERNOR
LEA TATE	JUNE 1, 2020	PROFESSIONAL	GOVERNOR
SEYRON FOO (VICE PRESIDENT)	JUNE 1, 2020	PUBLIC	GOVERNOR
JACQUELINE HORN	JUNE 1, 2019	PROFESSIONAL	GOVERNOR
*NICOLE JONES	JUNE 1, 2018	PUBLIC	GOVERNOR
STEPHEN PHILLIPS (PRESIDENT)	JUNE 1, 2020	PROFESSIONAL	GOVERNOR
MARY HARB SHEETS	JUNE 1, 2020	PROFESSIONAL	GOVERNOR

*Currently serving under a grace period.

RECIPROCITY

Pursuant to Business and Professions Code section 2946, a psychologist certified or licensed in another state or province and who has made application to the Board for a license in this state may perform activities and services of a psychological nature without a valid license for a period not to exceed 180 calendar days from the time of submitting his or her application or from the commencement of residency in California, whichever occurs first.

Business and Professions Code § 2912

Nothing in this chapter shall be construed to restrict or prevent a person who is licensed as a psychologist at the doctoral level in another state or territory of the United States or in Canada from offering psychological services in this state for a period not to exceed 30 days in calendar year.

ACCOMPLISHMENTS

Starting July 1, 2018, the Board began issuing plastic pocket cards rather than the traditional paper pocket cards at the time of initial licensure and license renewal. As part of the Board's 2014–18 *Strategic Plan*, the Board approved providing "hard-card" pocket licenses as the paper pocket cards would become degraded and torn over time. This more durable pocket license ensures that licensees do not need to pay for multiple pocket cards in one licensing cycle.

Senate Bill 1193 (Hill, Chapter 484, Statutes of 2016) allows the Board to post on its website regarding the education history of all current and former licensees. To implement this provision and for data integrity purposes, the Board has hired additional staff to modernize data that were only maintained in physical files previously. Staff has worked to update licensing information in the BreZE system to ensure the new information relating to the education history is accurate in the license profile for display through DCA's license search.

Board Executive Officer Antonette Sorrick made a presentation at the midyear meeting of the Association of State and Provincial Psychology Board (ASPPB) on Friday, April 13, 2018, on fairness and consistency in licensing. Also discussed at the meeting was the status of the supplemental part of the national examination.

The Board, along with the Board of Behavioral Sciences (BBS), held a Child Custody Stakeholder Meeting on September 21, 2018. Stakeholders were invited to participate in the meeting to discuss concerns from the Center of Judicial Excellence. In attendance were BBS and Board staff, DCA's Executive Office and Legal

Affairs Division, the Judicial Council of Family Law, the Senate Judiciary Committee, the Assembly Committee on Business and Professions, and the Center for Judicial Excellence.

The biennial Expert Reviewer Training was held on April 12, 2018, at the Office of the Attorney General located in Oakland. The Board had approximately 30 attendees and several presenters which included Board staff, three deputy attorney generals, a DCA Division of Investigation investigator, and a Board expert. The Expert Reviewer Program is the backbone of the Board's Enforcement Program and training is vital to protect consumers from unprofessional, incompetent, and dangerous practitioners.

The Board spearheaded a revamp of the "Professional Therapy Never Includes Sex" booklet. This effort was divided into the following elements: 1) staff from Board of Psychology, BBS, the Osteopathic Medical Board, and the Medical Board of California created a revised brochure; 2) experts and board members from the four boards reviewed the content and provided additional changes to the brochure; and, 3) the Board found an Assembly Member to author legislation to revise provisions of the Business and Professions Code demonstrating the authority of the boards to provide the brochure and content needed to be included in the publication.

A group of stakeholders was convened with representation from Board members, educational institutions, professional associations, graduate training programs, and students to gather input for the consideration and possible implementation of the Examination for Professional Practice in Psychology (EPPP) Part 2. The EPPP Part 2 will be a new skills-based national examination administered by the Association of State and Provincial Psychology Boards. The EPPP2 Task Force was tasked with considering the benefits and drawbacks of the proposed examination for the Board, prospective licensees, consumers, eligibility criteria, the application process, and the impact on the Board's process for licensure. The Task Force convened in April and June of 2018 and its recommendations regarding the examination's impacts and potential implementation were presented to the Board at its August Board Meeting.

NEW LEGISLATION

(Extends through 2018)

There was no enacted legislation solely related to this program in 2018. Legislation with Department-wide impact or involving multiple healing arts programs is also discussed in the Healing Arts Legislation and DCA-wide Legislation sections of this report on pages 9 and 10.

LICENSE REQUIREMENTS

License Requirements	Y/N?
DEGREE/PROFESSIONAL SCHOOLING	Y
QUALIFYING EXPERIENCE (MAY INCLUDE EDUCATION)	Y*
EXAMINATION	Y**
CONTINUING EDUCATION/COMPETENCY	Y
FINGERPRINT REQUIREMENT	Y

Business and Professions Code §§ 2909, 2913, and 2914; California Code of Regulations §§ 1387 and 1387.4.

*No minimum experience requirement for Psychological Assistant.

**Examinations are only required for Psychologists

FEES*

License Type/Fee Type	Actual Fee	Statutory Limit
PSYCHOLOGIST/ APPLICATION FEE	\$40	\$50
PSYCHOLOGIST/ INITIAL LICENSE FEE	\$400	EQUAL TO RENEWAL FEE
PSYCHOLOGIST (ACTIVE)/ BIENNIAL RENEWAL FEE	\$400	\$500
PSYCHOLOGIST (ACTIVE)/ ADDITIONAL BIENNIAL FEES PAID AT RENEWAL**	\$30	\$30
PSYCHOLOGIST (INACTIVE)/ BIENNIAL RENEWAL FEE	\$40	\$40
PSYCHOLOGIST (INACTIVE)/ ADDITIONAL BIENNIAL FEES PAID AT RENEWAL***	\$20	\$20
PSYCHOLOGIST (ACTIVE)/ DELINQUENCY FEE	\$150	50% OF RENEWAL NOT TO EXCEED \$150
PSYCHOLOGIST (INACTIVE)/ DELINQUENCY FEE	\$20	50% OF RENEWAL NOT TO EXCEED \$150
PSYCHOLOGIST/ DUPLICATE LICENSE FEE	\$5	\$5
CALIFORNIA PSYCHOLOGY LAWS AND ETHICS EXAMINATION (CPLÉE)	\$129	COST TO BOARD
PSYCHOLOGICAL ASSISTANT/ APPLICATION FEE	\$40	\$75
PSYCHOLOGICAL ASSISTANT/ ANNUAL RENEWAL FEE	\$40	\$75
PSYCHOLOGICAL ASSISTANT/ DELINQUENCY FEE	\$20	50% OF RENEWAL NOT TO EXCEED \$150
REGISTERED PSYCHOLOGIST APPLICATION FEE	N/A	N/A
LICENSE VERIFICATION FEE	\$5	\$5

*Additional Fees may be required. Refer to the Board Laws and Regulation for details.

**Included in the Biennial Renewal Fee for an Active Psychologist is an additional \$30 in fees which includes \$20 pursuant to BPC 2987.2 and \$10 pursuant to CCR Title 16 Division 13.1 section 1397.69

***Included in the Biennial Renewal Fee for an Inactive Psychologist is an additional \$20 fee pursuant to BPC 2987.2

Summary of Licensing Activity

Initial Licenses/Certificates/Permits			
TYPE	APPS RECEIVED	ISSUED	RENEWED
PSYCHOLOGIST	1,800	900	9,818
REGISTERED PSYCHOLOGIST	99	72	N/A
PSYCHOLOGICAL ASSISTANT	803	685	870
TOTAL	2,702	1,657	10,688

Licensing Population by Type			
TYPE	CERTIFICATES/ PERMITS	LICENSES/ REGISTRATIONS	APPROVALS
PSYCHOLOGIST	N/A	22,261	N/A
REGISTERED PSYCHOLOGIST	N/A	173	N/A
PSYCHOLOGICAL ASSISTANT	N/A	1,478	N/A
TOTAL		23,912	

Renewal and Continuing Education (CE)		
TYPE	FREQUENCY OF RENEWAL	NUMBER CE HOURS REQUIRED EACH CYCLE
PSYCHOLOGIST	EVERY 2 YEARS	36
PSYCHOLOGICAL ASSISTANT	EVERY YEAR	N/A
REGISTERED PSYCHOLOGIST	NON-RENEWABLE	N/A

Exams Results			
EXAM TITLE	PASS	FAIL	TOTAL
EXAMINATION FOR PROFESSIONAL PRACTICE IN PSYCHOLOGY (EPPP)	844	765	1161
CALIFORNIA PSYCHOLOGY LAWS AND ETHICS EXAMINATION (CPLÉE)	914	247	1609

Summary of Enforcement Activity

Consumer Complaints—Intake	
1,129	RECEIVED
345	CLOSED WITHOUT REFERRAL FOR INVESTIGATION
805	REFERRED FOR INVESTIGATION
124	PENDING

Conviction/Arrest Notification Complaints	
53	RECEIVED
52	CLOSED/REFERRED FOR INVESTIGATION
4	PENDING

Inspections	
	N/A

Investigations	
855	OPENED
773	CLOSED
418	PENDING

Number of Days to Complete Intake and Investigations	
604	UP TO 90 DAYS
65	91 TO 180 DAYS
53	181 DAYS TO 1 YEAR
39	1 TO 2 YEARS
11	2 TO 3 YEARS
1	OVER 3 YEARS
77	AVERAGE NUMBER OF DAYS TO COMPLETE INTAKE AND INVESTIGATIONS

Citations and Fines	
0	ISSUED
46	ISSUED WITH A FINE
1	WITHDRAWN
0	DISMISSED
162	AVERAGE NUMBER OF DAYS TO ISSUE A CITATION AND FINE

Total Amount of Fines	
\$54,250	ASSESSED
	REDUCED
\$24,250	COLLECTED

Criminal/Civil Actions	
0	REFERRALS FOR CRIMINAL/CIVIL ACTION
0	CRIMINAL ACTIONS FILED
0	CIVIL ACTIONS FILED

Office of the Attorney General/Disciplinary Actions	
70	CASES OPENED/INITIATED
38	CASES CLOSED
74	CASES PENDING

Number of Days to Complete AG Cases	
10	1 YEAR
13	1 TO 2 YEARS
12	2 TO 3 YEARS
10	OVER 3 YEARS
1,084	AVERAGE NUMBER OF DAYS TO IMPOSE DISCIPLINE

Formal Actions Filed/Withdrawn/Dismissed	
7	STATEMENTS OF ISSUES FILED
26	ACCUSATIONS FILED
2	RESTRAINING/RESTRICTION/SUSPENSION ORDERS GRANTED
1	STATEMENTS OF ISSUES WITHDRAWN/DISMISSED
2	ACCUSATIONS WITHDRAWN/DISMISSED

Administrative Outcomes/Final Orders	
14	LICENSE APPLICATIONS DENIED
9	REVOCAION
11	SURRENDER OF LICENSE
0	PROBATION WITH SUSPENSION
2	SUSPENSION ONLY
7	PROBATION ONLY
4	PUBLIC REPRIMAND
0	OTHER DECISIONS

Petition for Modification or Termination of Probation	
2	GRANTED
4	DENIED
6	TOTAL

Petition for Reinstatement of Revoked License/Registration/Certification	
0	GRANTED
1	DENIED
1	TOTAL

Cost Recovery to DCA	
\$212,937	ORDERED
\$36,276	COLLECTED

Restitution to Consumers/Refunds/Savings	
N/A	RESTITUTION ORDERED
N/A	AMOUNT REFUNDED
N/A	REWORK AT NO CHARGE
N/A	ADJUSTMENTS/RETURNS/EXCHANGES
N/A	TOTAL SAVINGS ACHIEVED FOR CONSUMERS

Receipt of Complaint to Assignment to Investigator	
8	AVERAGE NUMBER OF DAYS

Investigations: Opening to Closing of Case	
93	AVERAGE NUMBER OF DAYS

Investigations: Closure of Investigation to Imposing Formal Discipline	
623	AVERAGE NUMBER OF DAYS